

nelsen architects

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September 23, 2002

Ms. Beth Selbe Lasita
Pinnacle Construction of Austin, Inc.
1018 West 11th Street
Austin, TX 78703

RE: Manny Hattan's New York Style Delicatessen

Dear Beth,

With Manny Hattan's newly completed and open for business, I wanted to take a moment and thank you for one of the best construction experiences that I have had in quite some time. From the start, you and your staff presented a proactive approach to the construction process consistently raising or solving issues before they had an impact on the process. This effort was invaluable as we moved into an existing space with minimal documents and many surprises. Your positive approach created confidence on the job site for the owner, helped the architect effectively and efficiently respond to field issues and most importantly contributed to a consistent high level of execution.

I also have great appreciation for the quality and relationship that you have with the team of sub-contractors that you assembled for this job. Their response to your direction and willingness to work with the architect are a clear indication that you have developed lasting relationships with quality trades.

I take great pride in what we crafted together and look forward to the work that we will do together in the future.

Sincerely,
Nelsen Architects, Inc.

Philip J. Crisara, AIA
Vice President